



# Pattamundai College, Pattamundai

## Student Satisfaction Survey (SSS)

### Session 2020-21

## Under Criterion II of Teaching – Learning and Evaluation

#### Guidelines for Students:-

Pattamundai College, Pattamundai is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age:

C) College Name:

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

#### Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

**Following are questions for online student satisfaction survey regarding teaching learning process.**

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100%
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1– 30 to 54%
  - 0 –Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 –Thoroughly
  - 3 – Satisfactorily
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
  
3. How well were the teachers able to communicate?
  - 4 – Always effective
  - 3 – Sometimes effective
  - 2 – Just satisfactorily
  - 1– Generally ineffective
  - 0– Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - 4– Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0– Poor

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

6. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never

7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 –Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution

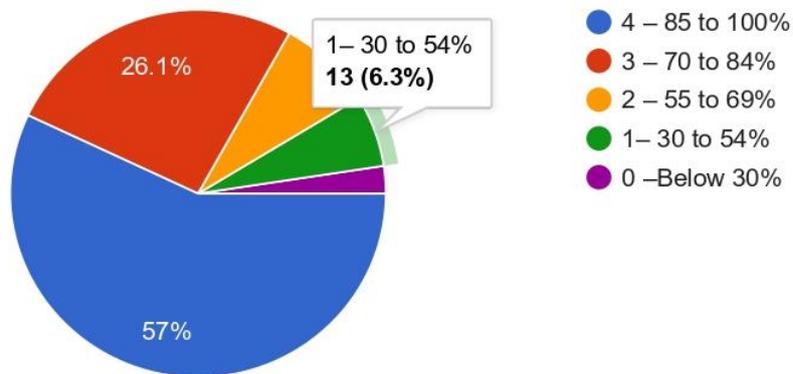
### **Data Analysis and Interpretation**

A structured google form of above questionnaire was developed and used for the collection of data. The questionnaire contains Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education and the data was collected among more than 200 UG students on the campus through google form link <https://forms.gle/GN6tbSBGRqJ4wBpDA> . The collected data were tabulated and analyzed with the help of Microsoft Excel the statistical technique Mean used for the analysis of data. The graphical representation of analyzed data is given below.

### 1. How much of the syllabus was covered in the class?

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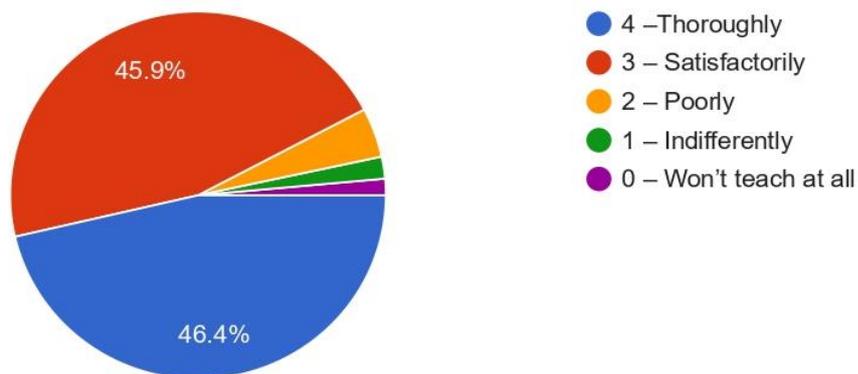
207 responses



### 2. How well did the teachers prepare for the classes?

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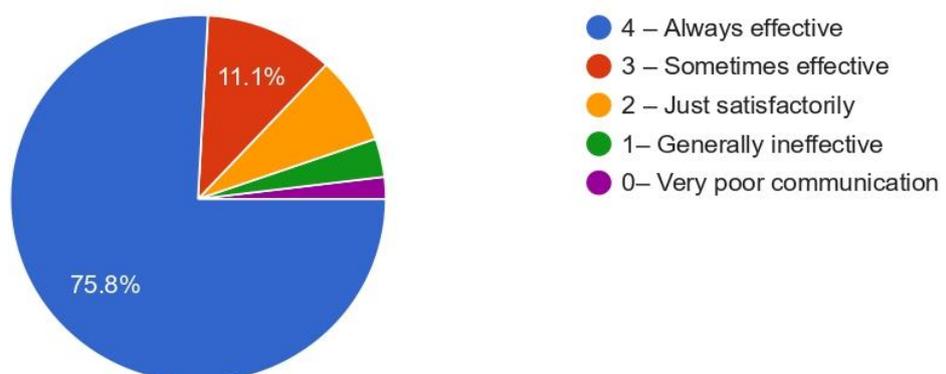
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### 3. How well were the teachers able to communicate?

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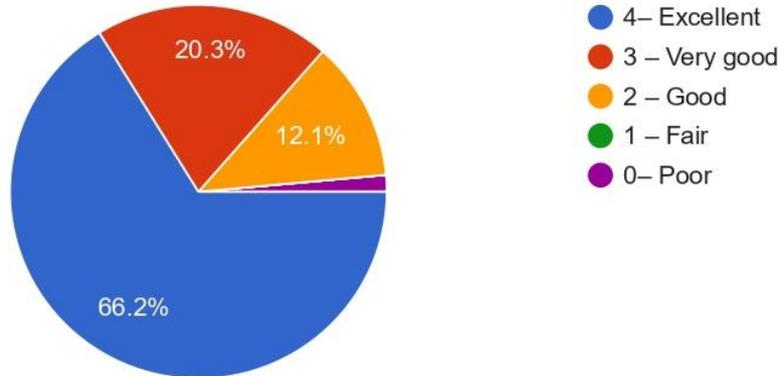
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4. The teacher's approach to teaching can best be described as



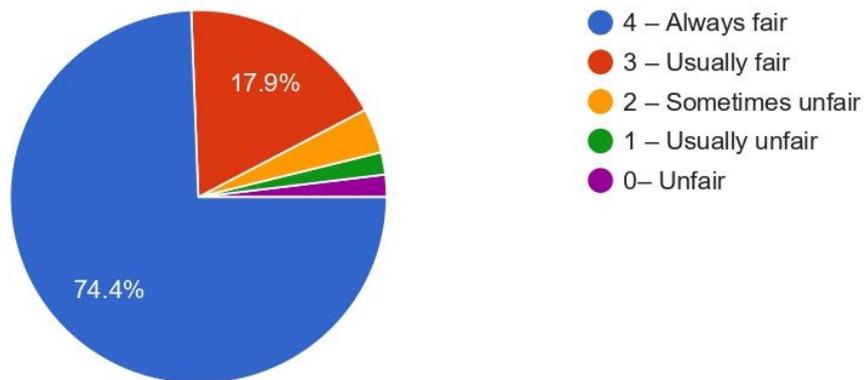
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5. Fairness of the internal evaluation process by the teachers.



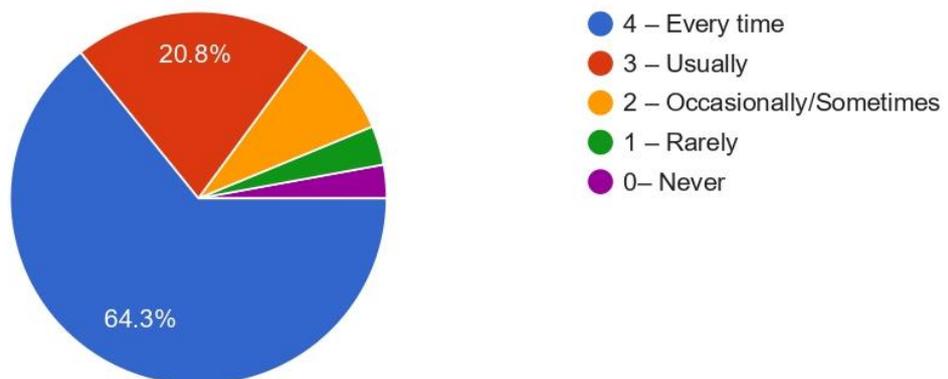
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6. Was your performance in assignments discussed with you?



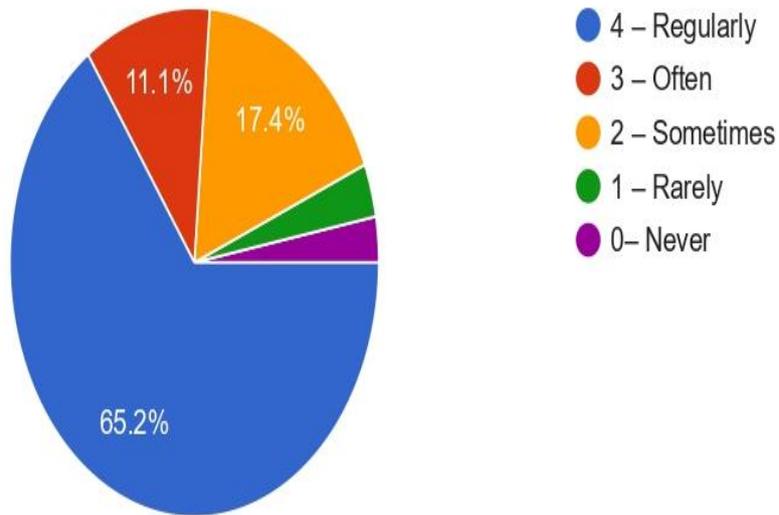
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



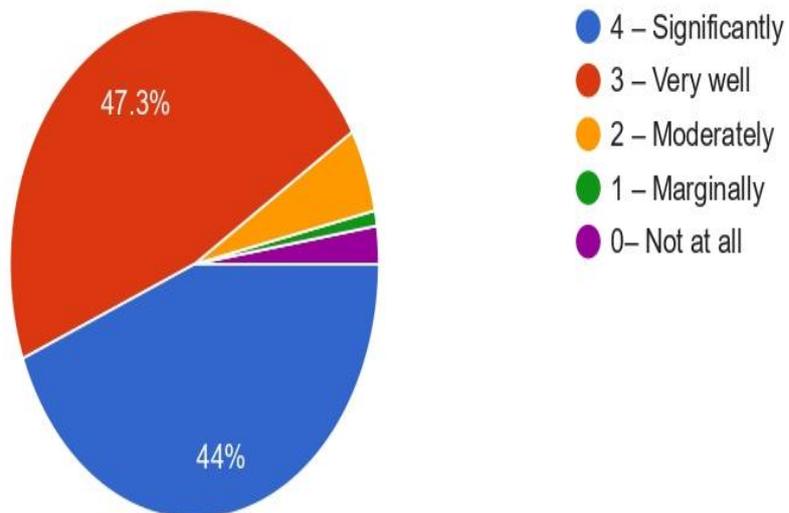
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



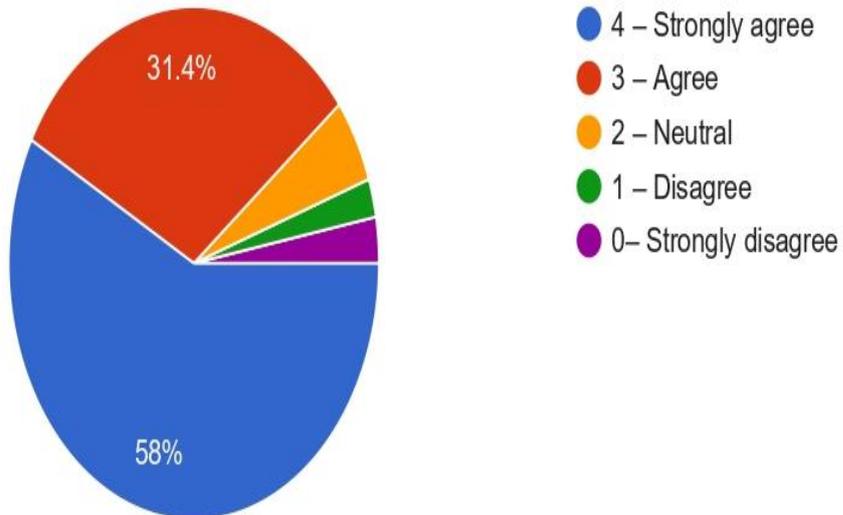
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9. The institution provides multiple opportunities to learn and grow.



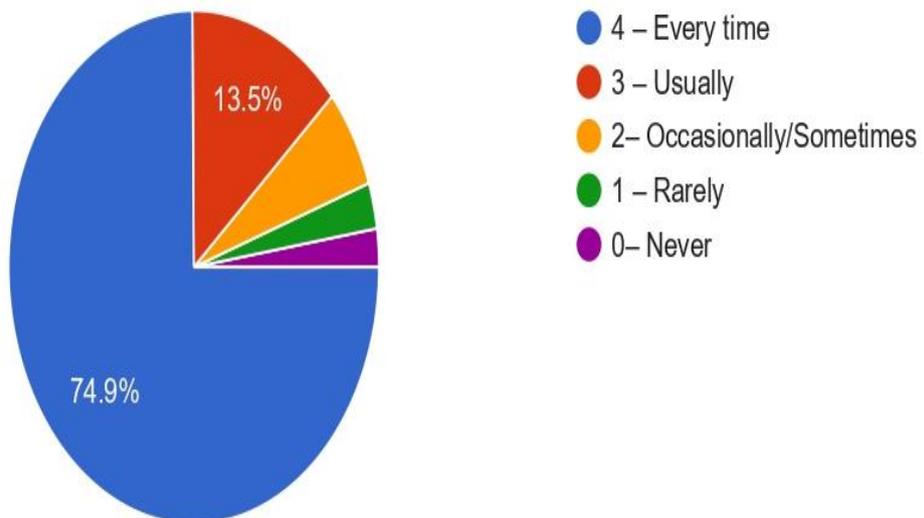
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.



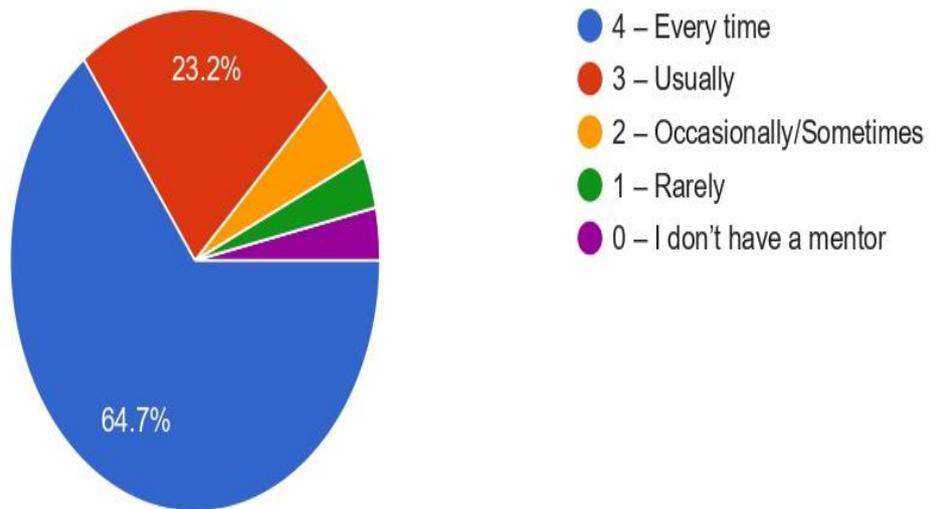
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11. Your mentor does a necessary follow-up with an assigned task to you.



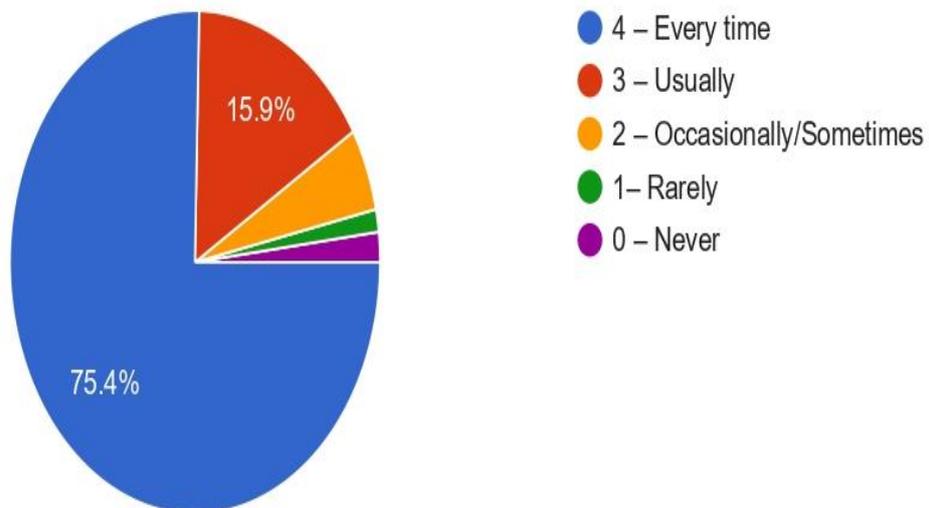
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12. The teachers illustrate the concepts through examples and applications



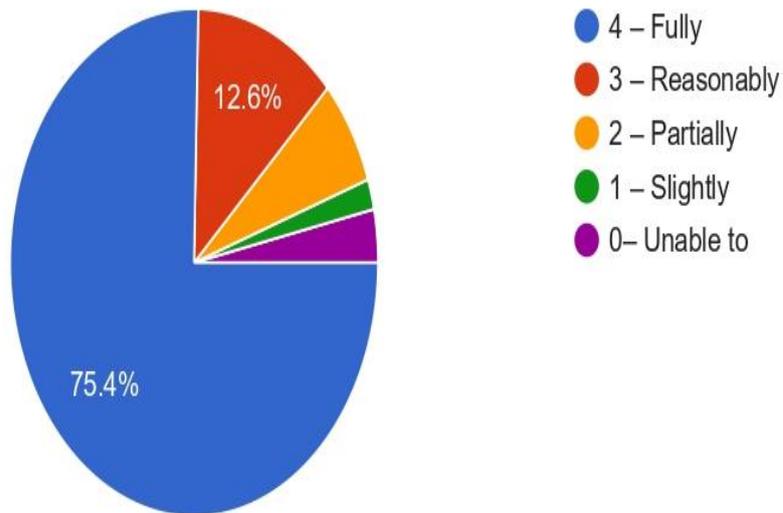
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13. The teachers identify your strengths and encourage you with providing right level of challenges.



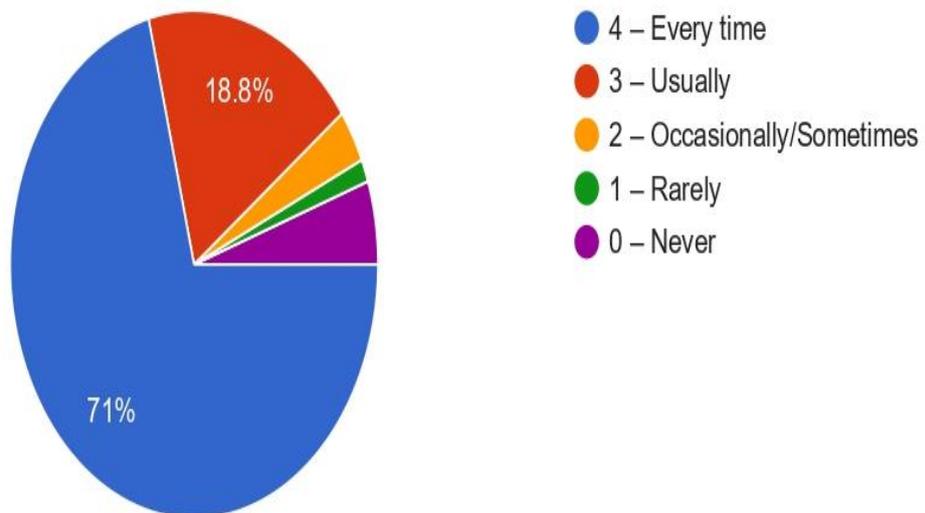
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14. Teachers are able to identify your weaknesses and help you to overcome them.



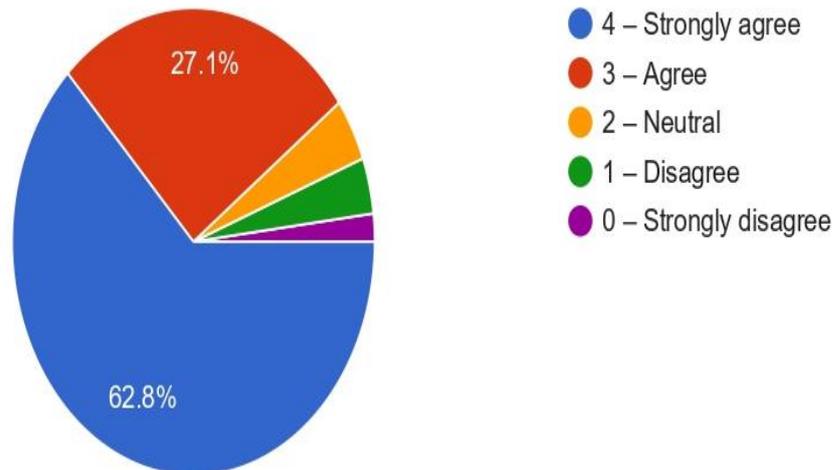
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



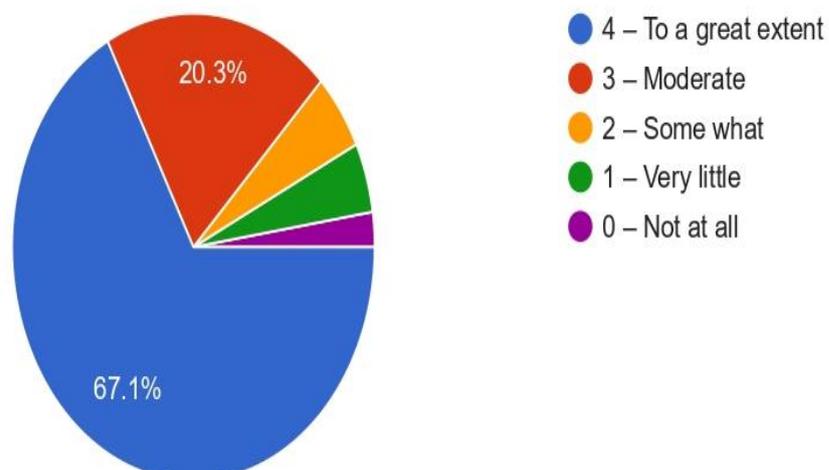
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



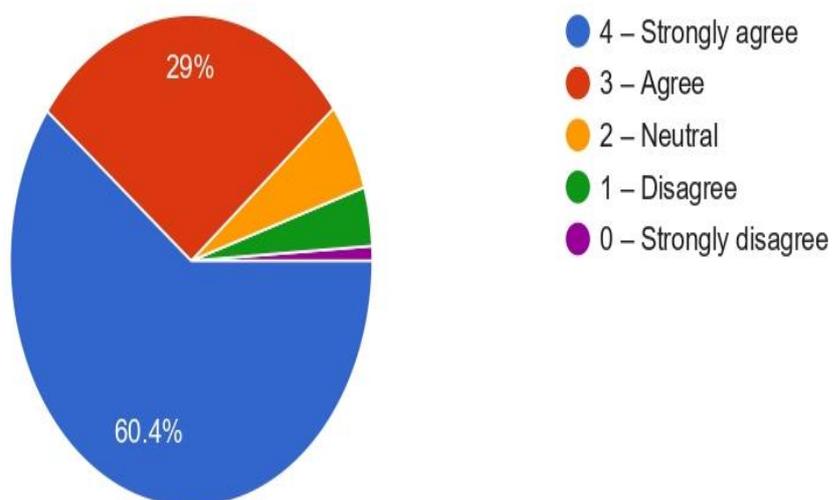
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17. Teachers encourage you to participate in extracurricular activities.



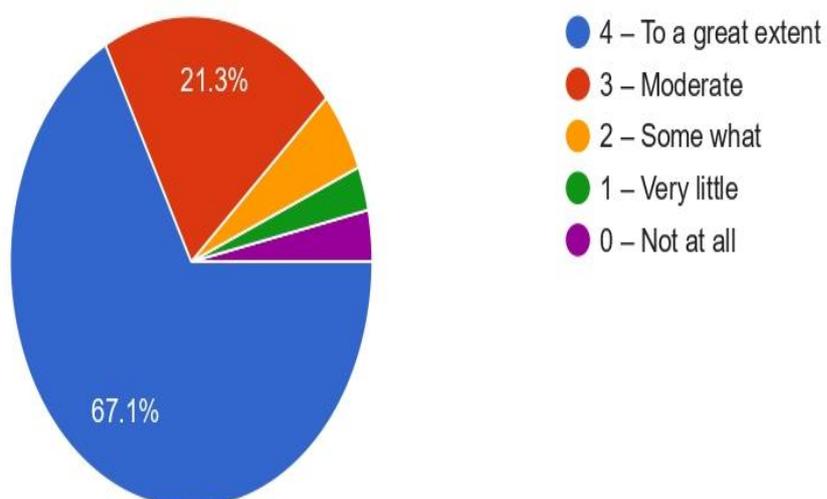
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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



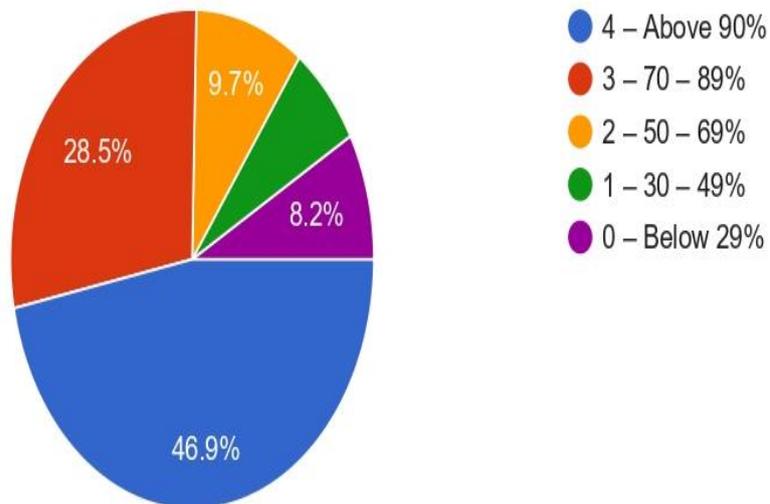
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



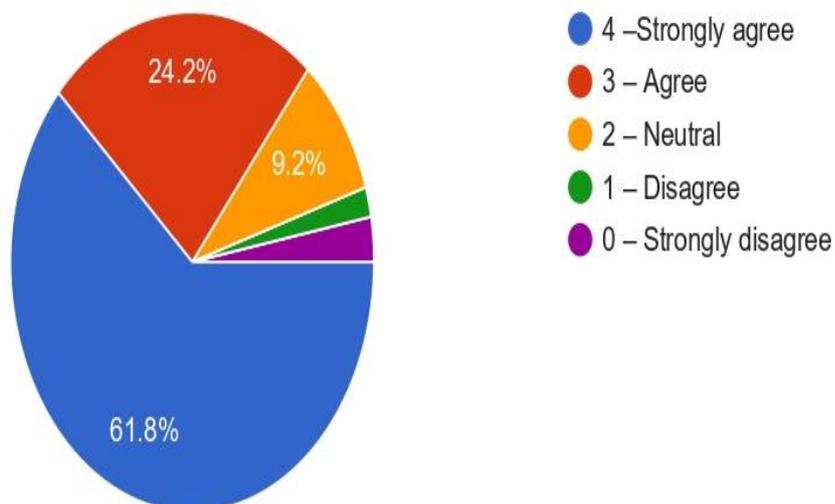
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20. The overall quality of teaching-learning process in your institute is very good.



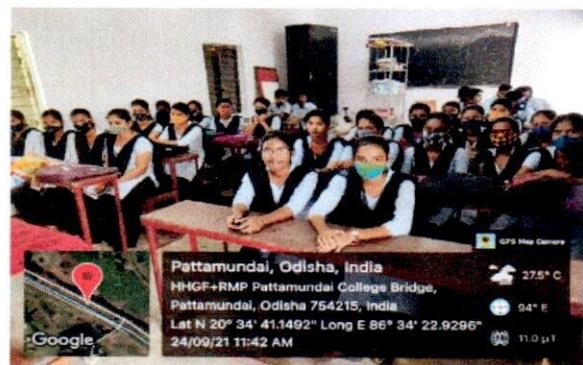
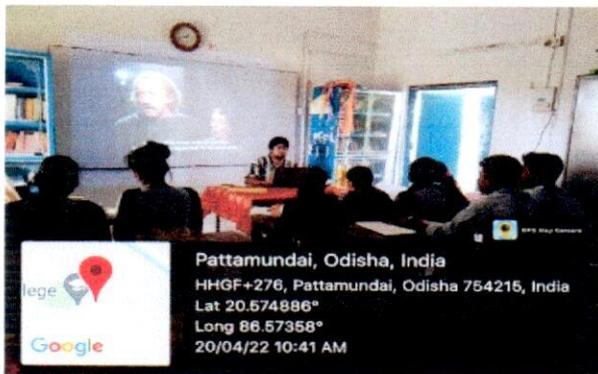
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## REPORT OF STUDENT SATISFACTION SURVEY

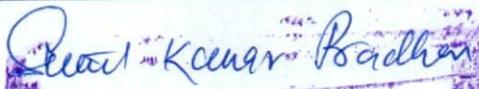
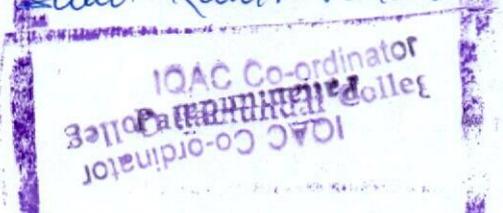


**ACADEMIC YEAR 2020-21**  
**PATTAMUNDAI COLLEGE,**  
**PATTAMUNDAI.**

## Report

The Student Satisfaction Survey for the session 2020-21 was conducted through online mode. Students from all Programmes participated in the said survey. The overall report suggests that students are very much satisfied with the institution and on its teaching-learning process. The point wise analysis of the survey is given below and the corrective measure is taken wherever it necessitates.

SI No	Questionnaire	Suggestions received from SSS	Action taken on SSS
1	How much of the syllabus was covered in the class?	Above 83 % of the respondent admitted the course is completed	Little discrepancy in view of COVID pandemic situation.
2	How well did the teachers prepare for the classes?	Above 91% of the respondent admitted that teachers are well prepared to take the class.	No suggestion.
3	How well were the teachers able to communicate?	76% of the respondent says teachers are well communicating.	Some teachers are advised to improve their communication skill. Teachers should help to improve student's communication and personality skills.
4	The teacher's approach to teaching can best be described as.	86% of the respondent says teacher's approaches towards teaching are excellent or very good.	

5	Fairness of the internal evaluation process by the teachers.	93 % of the respondent says teachers are excellent or very good in evaluation.	Very good positive response
6	Was your performance in assignments discussed with you?	85% replied in affirmative.	The performance of the students were discussed with the students departmentally and through mentoring system.
7	The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.	76% confirmed the execution of these events	More field trips are to be arranged. Institute should organize more guest lecturers' demonstrations and competitions related to industry.
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	91% says mentoring process is highly satisfactory	The students are extremely satisfied with the mentorship programme
9	The institution provides multiple opportunities to learn and grow.	90 % agree	Students have expressed overall satisfaction regarding Orientation Programme, career counseling programme ,skill development programme.
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	89 % do agree	Students have expressed overall satisfaction regarding Orientation Programme (89%),
11	Your mentor does a necessary follow-up with an assigned task to you.	88 % says in affirmative	Good response from the participants
12	The teachers illustrate the	92% agree with the	Students have expressed

*Dr. K. Ramesh Babu*

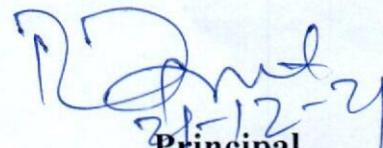
IQAC Co-ordinator  
Pattamundai College

	concepts through examples and applications.	comment	overall satisfaction regarding Orientation Programme (92%),
13	The teachers identify your strengths and encourage you with providing right level of challenges.	88% says in affirmative	Mentoring system should be strengthen.
14	Teachers are able to identify your weaknesses and help you to overcome them.	90 % says yes	Students have expressed overall satisfaction regarding Orientation Programme (90%),
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	90 % respondent agree that the institute continuously monitoring, review and there is continuous quality improvement of the teaching learning process.	Academic audit is done by the institution regularly.
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	88% respondent agrees teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	Teachers are advised to include more student centric methods like field visit ,exposure visit,group discussion ,help desk etc.
17	Teachers encourage you to participate in extracurricular activities.	90% says yes.	Extracurricular activity hampers partly due to COVID 19 pandemic this year.
18	Efforts are made by the institute/ teachers to inculcate soft skills, life	88% agree the institute/ teachers to inculcate soft	In view of the responses received, for the improvement of

*Devi Kaver Reddy*

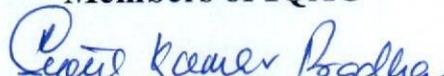
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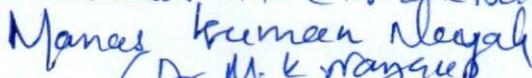
	skills and employability skills to make you ready for the world of work.	skills, life skills and employability skills to make you ready for the world of work.	curriculum and other facilities, the IQAC is tirelessly working to arrange virtual talks and webinars to hone the skills of the students.
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	70% says yes	ICT facilities are constantly upgraded with purchase of laptops, LCD, Xerox etc. In view of the responses received, for the improvement of curriculum and other facilities, the IQAC is tirelessly working to arrange virtual talks and webinars to hone the skills of the students.
20	The overall quality of teaching-learning process in your institute is very good.	86% respondent says in affirmative	The college is continuously taking measures through IQAC and other statutory bodies to improve the teaching learning process in the institution.

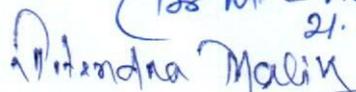
  
Principal  
Pattamundai College

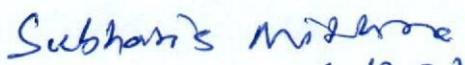
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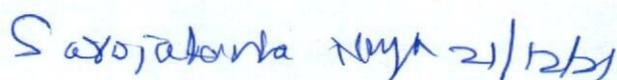
**Members of IQAC**

  
Coordinates IQAC (Dr. S.K. Padha)

  
Dr. M. K. Nayak  
21.12.21

  
Anindana Malik  
21.12.21

  
Subhan's Mishra  
21.12.21

  
Saxyatanka 21/12/21